

# Annual Report

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An Innovative Approach:

Promising Progress

A New, Modernized Stevenson:

Pursuing Perfection





# Annual Meting

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An Innovative Approach:

Promising Progress

A New, Modernized Stevenson:

Pursuing Perfection





Vision
Setting a New
Standard for
Community
Hospital Care.

Mission
Promising
Progress,
Pursuing
Perfection.

Values
Every day we deliver safe, high quality health care driven by our values (ICARE).

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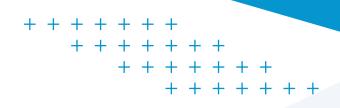
**ntegrity:** We adhere to the highest ethical principles.

compassion: We respond to our patients' needs with empathy.

A ccountability: We are accountable to one another and to our community.

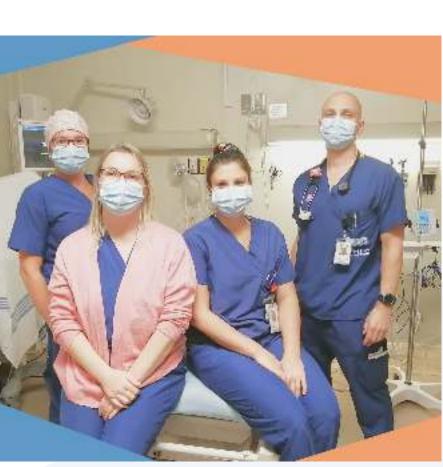
Respect: We embrace the diversity of our patients, staff and community.

**Excellence:** We support a culture of distinction.









Stevenson Memorial Hospital has launched a new, refreshed Strategic Plan 2023-2028 that outlines our goals and objectives for the next five years:

- Redevelopment
- Computerized Provider Order Entry (CPOE) and IT Infrastructure
- OHT Leadership and Integrated Care Models
- Senior Friendly Care/Alternate Levels of Care
- Equity, Diversity and Inclusion
- Reducing Wait Times for Surgical Procedures

This is a result of full community engagement, lean methodology, value stream mapping and participation at all levels of the organization. View it here: www.stevensonhospital.ca



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#### Leaders' Letter:

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## Stevenson Memorial Hospital (SMH) is a progressive, acute care, community-based hospital in New Tecumseth that is setting a new standard for community hospital care.

This is your hospital, and we are proud to bring you the 2022/23 Annual Report. It is our privilege to lead an organization that is so essential to this community and continues to provide high quality patient care to those in need.

At Stevenson, we have such a strong team whose dedication to compassionate patient care does not go unnoticed. We continually receive messages from patients and family members about the supportive, kind and caring approach to patient care that our staff take. We are very proud of our team and are thankful for the care they provide to our community every day.

As the COVID-19 pandemic continues on a downtrend, we are starting to lift restrictions that have been in place over the past three years. We are pleased to have welcomed visitors back into the hospital on a 24/7 basis, greatly enhancing the patient experience. We will continue to prioritize family and friends as partners in patient care.

Not only have we welcomed our SMH Auxiliary members back into the hospital this past year, but in February, 2023 the SMH Auxiliary opened their new gift shop, Treasures & Treats. This newly enhanced addition to our main lobby provides patients, visitors and staff with snack and beverage options along with gifts, décor, clothing and more. Our Facilities/Maintenance Department did an excellent job constructing the new shop. As always, all proceeds support equipment needs at the hospital. We couldn't be more pleased to have our volunteers back supporting our patients and staff.

Along with the COVID-19 downtrend came the closing of our COVID-19 Assessment Centre and COVID-19, Cold and Flu Clinic, with the last day of operation on March 31, 2023. We are extremely proud of the service that this team provided to our community. In three years, over 37,000 swab tests had been completed. We are very thankful for the staff, including nursing and community physicians who operated the Clinic weekly.

In January, 2023 we were pleased to announce Kasian Architecture as primary consultants for the design of phase 1 of our redevelopment project. Since then, our Senior Leadership, Leadership Teams and staff have been working closely with Kasian on design details for the new expansion. We are incredibly proud to share the new renderings that Kasian has created, which provide an updated view of what Stevenson will look like once the construction is complete. A significant amount of work has been done as we submit our Stage 2.1 (Block Schematics) proposal to the Ministry of Health in June 2023. The project is aligned and on track with construction anticipated to start in 2025.

We continue to keep enhancements to information technology at the forefront to meet the needs of our organization. We are currently in the process of updating our phone system to a Cisco-based VOIP system, and implementing wireless security and cyber security upgrades. We have recently launched a Wait Time Clock in the Emergency Department as well as on our website to help with patient expectations when vising the department.

We have just released a refreshed five-year strategic plan that maintains our Vision and Mission, our four pillars: People, Care, Partnerships & Investments and our I-CARE Values, with a new focus for the future. This focus includes equity, diversity and inclusion, reducing wait times for OR/surgical procedures, our OHT work as the South Simcoe OHT and senior-friendly care and initiatives.

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#### Leaders' Letter:

(Continued)

Our Senior Leadership Team along with the Board of Directors continues to guide our organization in line with our Vision and Mission. Here are a few highlights of their leadership over the past year:

- Our VP Corporate Services and Chief Financial and Information Officer, William Bye As Bill oversees the Finance, Human Resources, Facilities and Information Technology portfolios, he continues to positively impact processes, functionality and operations at SMH.
- Our VP Clinical Services and Chief Nursing Executive, Julia Mullen oversees all clinical aspects at SMH and has created a culture of caring, respect and growth as a clinical leader. Her dedication to professional practice has spread across the organization at all levels.
- Our Chief of Staff, Dr. Jaco Scheeres, Dr. Scheeres continues to inspire our team of physicians at SMH while providing guidance and leadership. His dedication to wellness, ensuring it is a priority has positively impacted his team.
- Our Board of Directors, who dedicate their time for the benefit of our hospital. We are grateful for their commitment to ensuring our hospital follows its Vision and Mission and we thank them for their contributions.

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We have made significant strides towards a new future at Stevenson while managing challenges that our space and infrastructure present, in addition to the provincial challenges in the health care sector. We will continue to keep our redevelopment project moving forward, so that our hospital receives the revitalization it needs and our community deserves. We will continue to live by our vision of Setting A New Standard in Community Hospital Care by promising progress and pursuing perfection.

#### Sincerely,





Adjevac

**Jody Levac,**President and CEO

**Norm Depta,**Chair, Board of Directors



## Message from the VP Clinical Services & CNE

Over the past year, I have been inspired by our staff, the challenges they have faced and the perseverance instilled in them to take these challenges head on. In any situation, they always work together to come up with solutions that bring patients to the best outcomes. Our staff work very hard to provide the best in quality, compassionate health care services and it is a pleasure to lead and work alongside them. I look forward to the future of Stevenson, as we will have a facility that will match the high caliber staff and physicians who are on our team. I will continue to build on our community partnerships and our South Simcoe OHT collaborations for the benefit of patients and families, along with staff recognition, senior-friendly initiatives and professional practice at Stevenson.



Julia Mullen, VP Clinical Services & CNE

## Message from the Chief of Staff

Our physician team at SMH has prioritized collaboration over the past year and as Chief of Staff I have continued to prioritize wellness. As busy as our team is, we make time to reflect on best practices, lessons learned, complete case reviews and share knowledge. It has been a pleasure to see the growth in our physician group and the support they lend one another, especially in the challenging healthcare landscape. Our community relies on the care of our physicians as well as our hospital staff, and as Chief of Staff, I am proud of their contributions to patient care at Stevenson. It will always be a priority for me to ensure that our physicians take care of themselves and each other, as they dedicate their time to caring for others.



**Dr. Jaco Scheeres,**Chief of Staff









## The Hospital and the Foundation

#### The Hospital

Stevenson Memorial Hospital is a vibrant, fully-accredited hospital located in the Town of New Tecumseth, serving the South Simcoe region. It is our priority that the residents of our community access safe, quality care where and when they need it. SMH is a progressive, acute care, community-based hospital that offers 38 inpatient beds and a range of outpatient diagnostic and treatment services, including cataract, general surgery, maternal childcare and dialysis, as well as an Emergency Department with 24/7 coverage. SMH is accredited with Exemplary Standing, the highest possible designation from Accreditation Canada. To ensure access to high quality healthcare closer to home, SMH maintains and builds partnerships with healthcare providers along with many local health and community stakeholders. SMH is home to a wide variety of family practice and medical practitioners including midwives, as well as specialists in a range of healthcare areas.

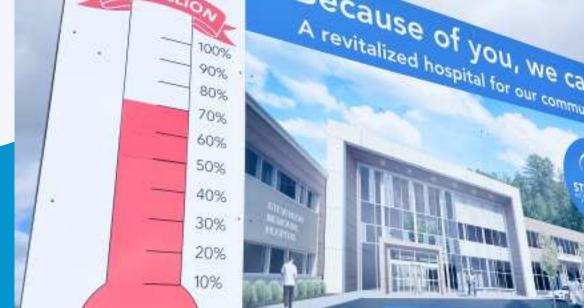
Please visit stevensonhospital.ca for more information.

#### The Foundation

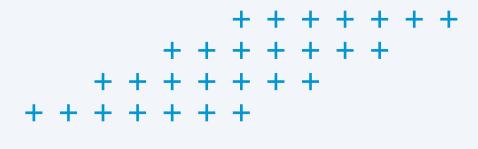
The Stevenson Memorial Hospital Foundation (SMHF) supports the needs of SMH by raising funds for capital projects and equipment. Through philanthropic giving, special events, direct mail campaigns, planned giving and more, our donors give generously to ensure that the needs of SMH are met. SMH rarely receives government funding for these priorities, so we would not be able to provide the level of care that we do without the support of our community. Thank you for continuing to support our hospital. Your contributions make a tremendous impact to the lives of our patients, staff and volunteers.

Help us reach our goal

Please visit transformingstevenson.ca for more information.



**Annual Report** 







## Promising Progress

Stevenson Memorial Hospital (SMH) strives to be a progressive community hospital and takes every opportunity to enhance processes, technology and its space for the benefit of staff, physicians and our community. Our Facilities Department continually makes upgrades to our dated infrastructure to ensure it meets the needs of our hospital.

Our Quality and Risk Team have introduced several initiatives over the past year. We were pleased to add our Obstetrics Unit to our Self Check-In system using the Convey app, eliminating the need for patients to go to Registration. The app also provides wayfinding, appointment reminders and more.

Enhancing the culture at SMH has also been a priority with the creation of an Equity, Diversity and Inclusion Committee. Cultural recognition and celebratory days are recognized throughout the year. Education for staff will be an ongoing initiative, as will flag-raising ceremonies and patient experience policies.







### People

#### SMH Implements New Staff Roles

Over the 2022-23 year, there were **108 new staff** hired at SMH. The following new roles were introduced at the hospital and planned for:

- Senior Director, Corporate Infrastructure and Redevelopment
- Coordinator, Facilities
- Clinical Coordinator, Laboratory
- Clinical Coordinator, Diagnostic Imaging



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## Staff Recruitment and Referral program

SMH engaged in a number of recruitment events in the 2022-23 year to highlight the organization. Physician recruitment and the recruitment of allied health staff was a focus, as well as to create awareness and promote SMH to the medical community.

SMH took part in the following recruitment events:

- KW & Area Family Medicine Residency Program/McMaster Resident Recruitment
- Rural Ontario Medical Program Community Marketplace
- Society of Rural Physicians of Canada 30th Annual Rural & Remote Medicine Course
- County of Simcoe Career Fair
- Canadore College Career Fair
- Trent University Career Fair







### People

(Continued)



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## SMH Award of Excellence In Nursing & Values Award

In June, 2021 SMH introduced a new award to the organization called the SMH Award of Excellence in Nursing. The award recognizes a nurse who has gone above and beyond the call of duty, making an impact in the lives of others. Nominations are asked to be sent in from the community.

In 2023, the award was given out during Nursing Week in May and the recipient was Steve Dobbs, RN from the Emergency Department. SMH implemented another award in 2022 called the SMH Values Award. This award recognizes any staff member who greatly exemplifies SMH's ICARE Values: Integrity, Compassion, Accountability, Respect and Excellence. Nominations can be sent in from staff or from the community. The award is given out during Staff Appreciation Week in June.

The 2022 recipient of the SMH Values Award as nominated by staff was Randy Martin, Porter.



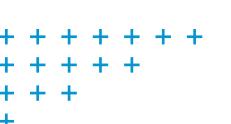






Due to lower levels of risk regarding COVID-19, SMH lifted COVID-19 visitor restrictions in May, 2023. The hospital has returned to a 24 hour a day, seven day a week policy. The policy which existed prepandemic, prioritizes family and friends as partners in patient care, enhancing the experience of both patients and families at SMH.

#### Care







2022-2023



## **Emergency CODE Planning**

To highlight the importance of being prepared in an emergency, the SMH Leadership has been working through hospital CODE practices. Mock CODE Pink (infant/child emergency care needed) and CODE Red (fire) exercises have taken place in the past year and SMH will continue to work through the CODE list to enhance our preparedness.

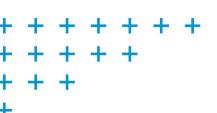
## COVID-19 Assessment Centre/ Cold & Flu Clinic

SMH's COVID-19, Cold and Flu Clinic closed its doors with its last day of operation on Friday, March 31, 2023. After three years of operation as the COVID-19 Assessment Center and integration of the COVID-19, Cold & Flu Clinic in February 2022, the Clinic has closed with demand for COVID-19 support stabilizing. SMH thanks all staff, community physicians and partners who were integral to the operations of the Clinic. In total, over 37,000 COVID-19 tests were completed over the course of three years.









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2022-2023

#### Pharmacy Accreditation

In February, 2023 the SMH Pharmacy Department participated in an accreditation process with the Ontario College of Pharmacists, which is completed every two years. The assessors inspect all areas in the hospital where medications are used. This includes storage of medications in patient care areas, storage of medication in pharmacy, controlled substances, technology and more. In the case where there are no major issues identified, a hospital receives a PASS. SMH received a PASS for the Pharmacy Accreditation from the Ontario College of Pharmacists, in particular in an assessment of the Emergency Department.

#### New Chemical Analyzer

The Laboratory had a new chemical analyzer installed in May 2023, replacing a 17-year-old back-up analyzer with limited capacity for chemistry testing. The new analyzer mirrors the Lab's current analyzer, which will reduce the need to send testing externally during downtimes. Our analyzers will both perform our testing of glucose, acetaminophen, salicylate, alcohol, electrolytes, cardiac, liver and kidney enzymes as well as TSH, Ferritin, BHCG, and hsTroponin.



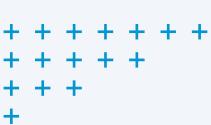








## Partnerships



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2022-2023

#### **Transitional Care Program**

In February, 2023 SMH launched a Transitional Care Program in partnership with Riverwood Senior Living retirement residence and Home and Community Care Support Services. The program provides patients no longer in need of acute health care services an opportunity to transition out of hospital and into a local retirement residence, where they can receive additional rehabilitative services as they await their permanent bed, either at home or in a long-term care facility. Upon consent received, patients will transition to Riverwood Senior Living from SMH, where a four-bed Transitional Care Unit (TCU) is available. The program allows patients to stay at Riverwood Senior Living in the TCU for up to 90 days free of charge. Services such as physiotherapy, occupational therapy and PSW support will be determined and provided for patients in the program as needed. A nurse practitioner from SMH provides follow-up visits with the patient. SMH continues to work with Ontario Health on quality improvement projects for ALC patients, focusing on at-risk seniors.

#### **Trillium Gift of Life Network**

In 2023, SMH became a partner with the Trillium Gift of Life Network, and is able to facilitate tissue donation with patients/donors who have consented and registered in the program. We are pleased to support organ donation at SMH and will be further promoting the initiative in the years to come.

#### **South Simcoe OHT**

We have continued to meet and collaborate with our South Simcoe Ontario Health Team (OHT) throughout the 2022-23 year which remains in Development with Ontario Health. Three working groups have been developed which will be the OHT's focus moving forward: mental health, palliative care and patient transitions (i.e. home to hospital).

#### **OPP MOA**

A memorandum of agreement (MOA) between SMH and the Nottawasaga OPP was developed and signed, outlining enhanced guidelines on how both the hospital and the OPP can partner and work together effectively. A more collaborative plan has been put in place, which will help support both parties, in particular the Emergency Department at SMH.







#### Investments

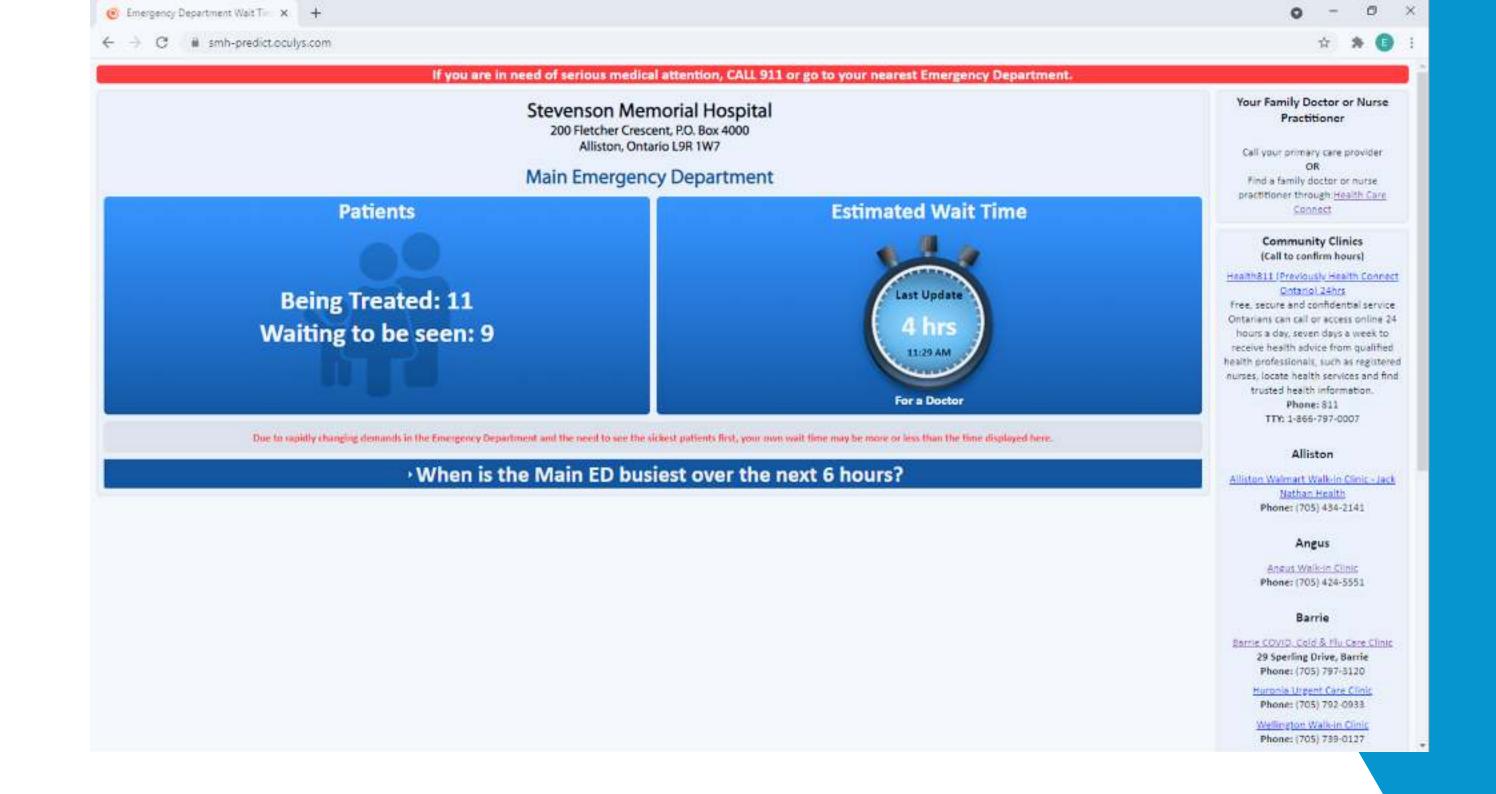
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2022-2023



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#### **ED Wait Time Clock**

SMH was excited to announce the launch of its ED Wait Time Clock in May, 2023 which is visible in the Emergency Department waiting room and on its website. This is a supportive tool that will help with expectations as patients come to the Emergency Department. The clock displays the number of patients in the ED being treated, the number of patients currently waiting and the estimated wait time to see a physician (initial assessment).



#### **Investments**

(Continued)

#### Technological Advancements

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2022-2023

#### MEDITECH - CPOE

A new project that SMH is currently implementing is Computerized Provider Order Entry (CPOE) in our Meditech health information system.

Computerized Provider Order Entry refers to the process of healthcare providers entering orders and sending treatment instructions, which include medications, laboratory and radiology orders via a computer application rather than paper, fax or telephone.

This will bring several safety advantages such as:

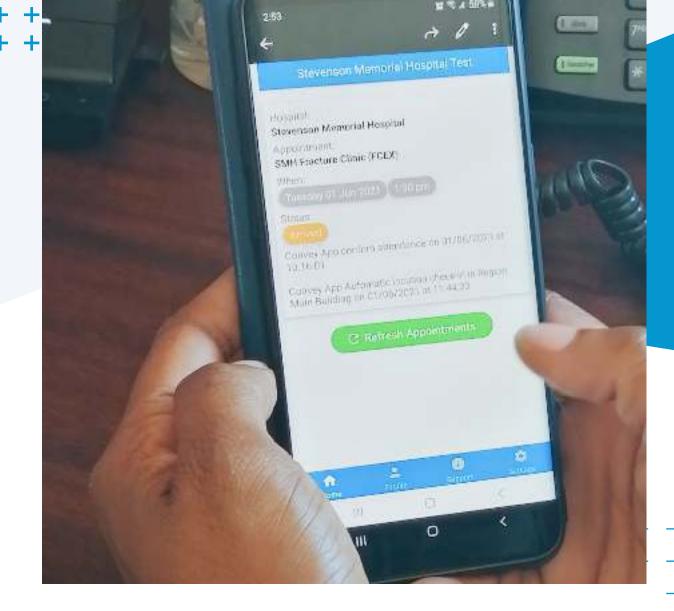
- Legible orders / clear communication of ordering provider
- Drug drug interaction checking/duplication drug checking/ drug allergy checking
- Clinical decision support
- Rapid transmission of data from physician to receiving areas (Pharmacy, Lab, DI)

#### **Wireless and Cyber Security**

Cyber security is taken very seriously at SMH and as such, an upgrade for wireless security will be implemented in the near future. SMH is in the RFP process for a cyber security upgrade to the entire enterprise infrastructure.

#### New VOIP Phone System

SMH is currently in the process of updating its phone system to a Ciscobased VOIP system. VOIP (Voice Over Internet Protocol), is a technology that allows voice calls to be made using a broadband internet connection instead of a regular phone line. Our IT Coordinator has been leading this project in partnership with our SHINE partner Southlake and is currently in the process of testing the system. The new technology will also integrate to enable automated codes throughout the hospital building and to all connected devices.



#### Njoyn

In December, 2022 Human Resources launched a new job listing site through a system called Njoyn. Njoyn streamlines all job postings and is an applicant tracking system for the Human Resources department.

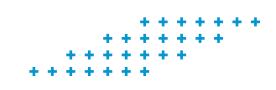
The system supports hiring management, resume management and process management, saving time and creating more efficiencies for the department.

#### **RLDatix Incident Reporting System**

In 2022, SMH implemented a new incident reporting system called RLDatix (or RL6). With RL6, once a report is completed it is automatically sent to the appropriate team members based on location, team member or event type, streamlining the incident reporting process.

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#### **Investments**

(Continued)

## Facilities Upgrades

## There were many upgrades that were completed by the Facilities Department in 2022–23 to enhance various areas of the hospital. These include:

- Completed the installation of the Olympus Boom in Trauma Room 1. This required an asbestos abatement, structural steel upgrade, replacement of electrical services.
- Completed flooring projects in Trauma Room 2 and 3 to install epoxy surface to match Trauma Room 1 with a durable and easy to clean product.
- Removal of old flooring and new flooring installed in the Laboratory.
- Completed an installation of a new AC system in Day Surgery Recovery and two Labour & Delivery rooms.
- Renovation of the Registration Department and build of new Treasures & Treats Gift Shop inside the main entrance. Both departments switched locations in the main lobby that are optimal for their use.
- Added two additional emergency power panels to ensure adequate power (breakers) were available on each level of the hospital.
- Added 8 additional CCTV cameras to our surveillance system.
- Purchased, installed and built office space in our 60' trailer on site. Relocated the 40' trailer off of the parking lot to regain parking.
- Paved the area of the site that had the demolished ambulance garage to create 18 new parking spaces for staff.









## SMH Auxiliary Report

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#### A Word from the Auxiliary President

Stevenson Memorial Hospital Auxiliary President's Report 2022/2023

It took almost three years, but the Auxiliary is now back in the Hospital. It started with the Info desk and over the next few months added volunteers in most of our common locations throughout the hospital. The Auxiliary also welcomed back student volunteers.

In early February, 2023 there was a ribbon cutting ceremony and we reopened our gift shop in its new location with our new name "Treasurers & Treats". Our new location is where Patient Access/ Registration used to be and they have our previous gift shop space. Karin and the Treasures & Treats team did a wonderful job of maximizing the area and many positive comments continue to be received.

In June, 2022 the Auxiliary held its annual Tag Day. It was spread over Friday and Saturday and was our most successful Tag Day in over 20 years, raising approximately \$8,000. The proceeds went to purchase a stretcher for the Emergency Department. Our annual raffle took place with a few changes. The Auxiliary partnered with the Alliston BIA allowing us to approach BIA member businesses and request donations of gift cards. In total we received \$2,700 in gift cards. With the gift cards and the regular donated gifts, we were able to increase the number of tickets from 4000 to 5000. Volunteers attended community events in Alliston, Cookstown, Thornton and Tottenham. Their efforts allowed us to sell all but a few tickets. At the end, the Auxiliary raised over \$20,000. These funds were used to purchase a wheelchair scale for Med/Surg and two stretchers for Day Surgery.

With COVID-19 restrictions being eased and Auxiliary activity in the hospital starting, in-person Executive meetings began. In November, 2022 we were able to hold our first in-person General Member's meeting with a second in March, 2023. The March meeting was attended by Jody Levac, SMH CEO who provided a very informative update on the Hospital redevelopment project. Jennifer Manicom, SMH HR spoke about the Volunteers in the hospital.

Last summer our new "Bean to Cup" coffee vending system was installed in what was the old "Coffee Corner". It has proved to be a positive addition to the hospital Emergency waiting area.

I would like to thank the executive for their assistance over the past year. The current executive members are as follows Gary Munro (President), Ann Hamby (Treasurer), Carla Beckett (1st Vice President), Margret Deparolis (2nd Vice President), Diane Munro (Recording Secretary & Past President).

I have now completed five years as Auxiliary President and will be stepping down. It has been a privilege working with all of you over the past five years. I plan to remain a volunteer with the Auxiliary in a support role.

Respectfully submitted,



Gora Tumo

**Gary Munro,**President, SMH Auxiliary

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### Stevenson Memorial Hospital Foundation

#### Annual Priority Needs | Your Dollars At Work

Stevenson Memorial Hospital Foundation (SMHF) supports the needs of Stevenson Memorial Hospital (SMH) by raising funds for capital projects, and equipment. Funding these needs solely depends on philanthropic donations from individuals, families, and organizations in order to help continue to provide quality health care to the community.

2022/23 brought with it many challenges, however, due to the generosity of donors, Stevenson Memorial Hospital Foundation was successful in bringing in a revenue of just over \$3.5 million. That support made an impact here at SMH through provisions of new equipment such as cardiac monitors, infant warmers and stretchers, as well as the renovation of the Emergency Department workstation.

Because of you, we can, is the largest campaign in SMHF's history, supporting annual needs as well as the future transformation of SMH. The Foundation depends on donations from the communities we serve to help purchase or upgrade equipment and fund new technology. Gifts that support the Hospital's "greatest needs" allows SMHF the flexibility to invest where it is needed most to make an impact on medical staff, while continuing to improve community healthcare and save the lives of patients, present and future, within south Simcoe.





### Financial Health

## Stevenson Memorial Hospital (SMH) has truly embraced the goal of providing a high level of service to the community by "promising progress and pursuing perfection".

We have succeeded in our efforts to demonstrate to the Ministry of Health and Ontario Health Central that we can successfully deliver high quality services to our community. The 22/23 fiscal year was challenging, as each year inflation outpaces our funding and during this fiscal year significant financial pressure was brought upon us by Covid-19, Human Resource shortages, product shortages and logistical challenges. We believe that demonstrating our commitment to being fiscally responsible will be a key factor in maintaining momentum as we move ahead with major redevelopment plans.

#### **Financial Overview**

For the financial year ended March 31, 2023, SMH reported a deficit of \$2.79 million at the bottom line. This was the result of a very complex fiscal year. As well, the Superior Court of Justice struck down Bill 124, as such retroactive union wage payouts were realized. Despite operational pressures, the organization demonstrated strong budgetary control through staff redeployment in collaboration with LEAN and other cost reduction initiatives. Currently the fiscal environment is extremely challenging for hospitals in Ontario.



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### Financial Health

(Continued)

#### Strong Working Capital Position

SMH ended the 2022/2023 fiscal year with a strong working capital position and current ratio of 1.01, this compares very favorably to the Ontario Health mandated minimum target of 0.80. We achieved this in part due to active management of our operations and reduction of bank debt. SMH ended the year with \$10.4 million in cash (\$4.9 million of which is restricted to Redevelopment).

#### **Strong Balance Sheet**

A strong balance sheet continues to be presented as SMH's continued implementation of phase 2 of the SHINE collaborative Meditech health information system with our partners. Completion is expected in late 24/25. This existing debt is structured as both short term and long term, the details of which may be seen in our audited financial statements. The SHINE collaborative Includes Southlake Regional Health Centre and Oak Valley Health. Numerous other electronic systems have been added in this fiscal to obtain efficiencies and increase staff and patient safety.

The hospital has been able to achieve many infrastructure improvements in this fiscal with the completion of HVAC system improvements, repaired sanitary line in main lobby, added two emergency power panels, added eight cameras to the compliment of security cameras within the facility, repaired multiple areas of flooring and constructed a new registration area and gift shop. This was amongst many other upgrades and repairs needed to the aging building. This leaves the hospital in a position to move confidently forward into redevelopment and address the inevitable challenges ahead and is indicative of the high-quality financial stewardship the team commits to every day.

#### Service Accountability Performance

As required by Ontario Health Central, SMH entered into a Hospital Service Accountability Agreement (H-SAA) that took effect April 1, 2008 and has now been extended to June 30, 2023. As discussed above, SMH is well positioned to address the myriad of challenges in the months and years to come.

SMH is proud of the work we've done as a team with strong financial stewardship from Executive and Directors and continues to operate in an arena where revenue growth is difficult, despite inevitable growth in costs annually. Management will continue to work towards a balanced outcome of providing strong clinical results with attention to high quality and continued financial sustainability.



William Bye,
VP Corporate Services and CFIO



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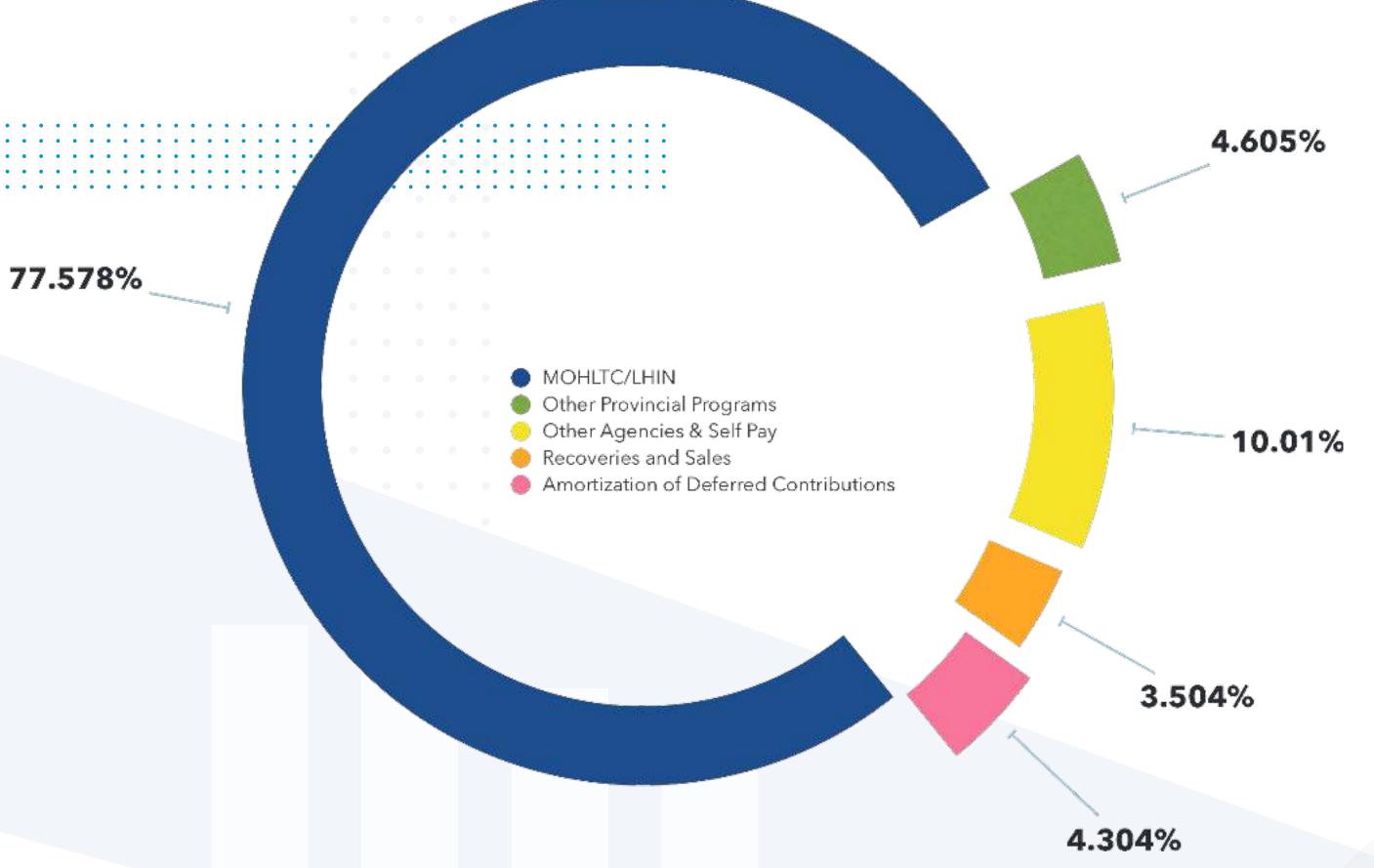
## By the Numbers

2022-23 Stevenson Memorial Hospital Stats

	2021-22	2022-23
ACTIVITY		
Inpatient Days	10,811	12,718
Births	596	566
Emergency Visits	31,540	34,534
Outpatient Clinic Visits	19,986	23,303
Dialysis Treatments	3,567	3,681
Surgical Procedures	3,183	4,232
Diagnostic Imaging: X-Ray	17,564	20,709
Diagnostic Imaging: Computed Tomography	7,008	7,671
Diagnostic Imaging: Ultrasound	5,446	5,602
Diagnostic Imaging: Mammography	3,514	3,540
Non-Invasive Cardiology Exams	8,374	8,228
OUR PEOPLE		
Employees	407	398
Medical/Dental/Midwives	113	155
Auxiliary Membership	132	75
Active Volunteers	16	63



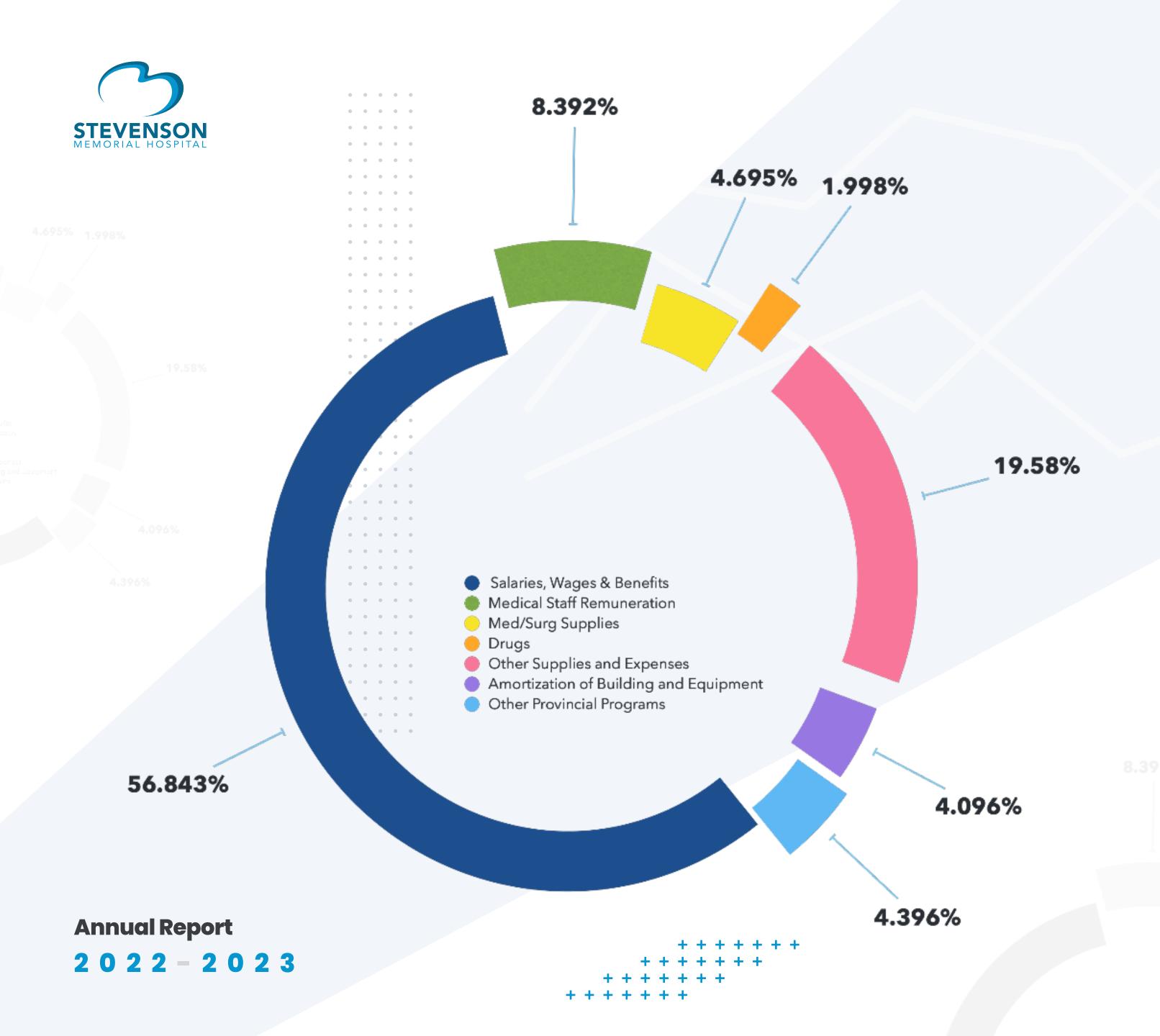




Revenues	2022-23	
MOHLTC/LHIN	\$ 32,429,353	
Other Provincial Programs	\$1,930,740	
Other Agencies & Self Pay	\$ 4,183,864	
Recoveries and Sales	\$1,474,487	
Amortization of Deferred Contributions	\$ 1.814.363	

Total: \$41,832,807

**Annual Report** 



Expenses	2022-23	
Salaries, Wages & Benefits	\$ 25,378,753	
Medical Staff Remuneration	\$ 3,730,005	
Med/Surg Supplies	\$ 2,104,308	
Drugs	\$ 870,606	
Other Supplies and Expenses	\$8,748,460	
Amortization of Building and Equipment	\$1,849,017	
Other Provincial Programs	\$1,943,036	

Total: \$ 44,624,185



#### Redevelopment Update

In January, 2023 SMH was pleased to announce Kasian Architecture Interior Design and Planning (Kasian), a Toronto-based full-service planning and design firm as prime consultant for the design of SMH's redevelopment project (Phase 1). Phase 1 of the SMH redevelopment project will feature a wrap-around expansion of the current hospital that is double its size. The design includes three floors in the new expansion. The Emergency Department will triple in size, featuring a separate entrance and new, enclosed four-vehicle ambulance bay. Inpatient beds will increase by 20 per cent with a majority being isolation rooms, following best practices in infection prevention and control. The surgical suite, birthing unit, pharmacy, laboratory and diagnostic imaging units will all be expanded.

A dedicated courtyard/garden for staff as well as public green space with refreshed gardens and public seating will also be included, creating a calming environment. Interior design elements involve use of natural light and are inspired by local history, landscape, culture and traditions.

SMH is submitting its Stage 2.1 (Block Schematics) plan to the Ministry of Health in June 2023. Construction of the expansion is anticipated to begin in 2025.

# ANew, Modernized Stevenson:

#### Pursuing Perfection













### Thank You!

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2022-2023



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